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| **BANK Monthly DEBIT ORDER INSTRUCTION** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **PLEASE WRITE (and CORRECT) *CLEARLY*** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Date |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | Senior Citizens (over 65) | | | | | | | | | | | | | | | | | | | | R 286.42 | | | | | | | | | |
| Name |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | All others | | | | | | | | | | | | | | | | | | | | R 393.68 | | | | | | | | | |
| Address |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **Commence Date** | | | | | | | | | | | | 27th 201 | | | | | | | | | | | | | | | | | | | | | |
| St Av Rd Parkhurst | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | Contact Phone | | | | | | | | | | | | **0** | |  | | |  | |  | |  | |  | | |  | |  | |  | |  | |
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| Contact name (if not above) | | | | | | | | | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| **Dear Sirs** |  | | | | | | | | | | | | | | | | | | | | | | **The details of my bank account are as follows** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Bank | |  | | | | | | | | | | | | | | | | | | | | | Branch | | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Branch No | |  | |  | | |  | | |  | | |  | | | |  | | Account name | | | | | | | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Account No | |  | | |  | | | |  | | |  | | | |  | | | |  | |  | | |  | |  | |  | | | | |  | | |  | |  | | |  | | | Account type: | | | | | | | | | | current savings transmission | | | | | | | | | | | | | | | | | | | | | | |

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorise you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows

On the 27th day ("payment day") of each and every month commencing on signature hereto. In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day and the amount of each individual payment instruction may not be more or less than the obligation due.

I / We understand that the withdrawals hereby authorised will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**MANDATE** I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

**CANCELLATION** I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**I am interested in Cortec response service \_\_\_\_\_\_\_**\_

**ASSIGNMENT** I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

**Signed at Parkhurst this day of 201 .**

***Signatures as required by the bank Assisted by***

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The SafeParks™ PSS (Public Space Security) scheme is an initiative of Praboa/SafeParks/Parksec to provide additional security for the general public in Parkhurst in the roads and other public spaces. (All criminals use the roads on the way to work!) This, of course, includes the residents and their visitors and business people and their customers. SafeParks has contracted Cortac as the service provider.

PRABOA’s role, through its SafeParks committee, is to supervise the operations of Cortac. Provisions include strict service levels, including a transparent specification of the numbers of cars and patrollers at any time, the right to a full and frank confidential discussion of any incident. We intend to increase the number of patrollers as the number of subscribers increases. Because of the size of the contract, we have much more influence over Cortac than any individual customer would have. We are able to authorise additional or special security measures should the occasion arise.

PRABOA administers the monies received (paid to us not Cortac). We ask for a contribution paid monthly in advance. Your membership of PRABOA will be included, at a discounted rate, if you use a debit order. The amount of the contribution is subject to alteration, but notice of any increase will be posted on the website. If CCTV cameras are proposed, contributors will be informed and consulted.

A debit order form appears on the back of this. The monthly debit order should go through on 27 of each month for the next month; sometimes later, never earlier. (Regrettably, other dates are not possible.) The debit order will be referenced on your bank statement as **PRABOA**. For the first debit only, the debit order may go through a few days later.

Payment by EFT is possible: contact us by email. If you need a statement or an invoice, please email, giving your phone number. Our policy is simple administration (low cost), but help out our contributors. We do not have credit card facilities.

Please note that there are legal limits to Security Officers’ powers. Powers of arrest are very limited. Please do not instruct them to arrest people. They will call SAPS if necessary, who have more extensive powers of arrest. They cannot enter private property except in exceptional circumstances, even if requested by the owner. If you wish such services, including armed alarm response, Cortac offer these services at a reduced price for PSS subscribers. The Security officers are trained in the limits of their powers. If you are unhappy about the way an incident is handled, contact SafeParks and Cortac, preferably in writing.

CCTV camera recordings are not stored indefinitely. If you are involved in an incident (e.g. a motor accident) please request that incident’s recording to be stored within 15 days of the incident. Exact time and place are helpful.

You may cancel your contributions by giving 20 business days e-mail notice to PRABOA SafeParks (not Cortac). Actually we will cancel on shorter notice if possible. Let us know why you are cancelling: some people unfortunately have to leave Parkhurst. PRABOA will not assign this debit order agreement to anyone else (not to Cortac) without this having the prior approval of a General Meeting of PRABOA.

If you are prepared to contribute to this public benefit, please sign below, complete and sign the other side of this form as well, scan it and email it to ***admin@parkhurstvillage.com.*** Banks insist on signed forms.

If you would like further information or information about other payment methods, or have queries, complete the top box only on the other side and email it to ***admin@parkhurstvillage.com***or phone the PRABOA/SafeParks queries line at 0109004377 (VOIP connection by Cool Ideas).*.*

If you are interested in other Cortac services, such as armed response to house alarms, call them on

**0861 267 822 or 0878 030 040** or *info@cortac.co.za* (this is the control room also)

Please **report any suspicious behaviour** to the control room so that they can check it out (either by CCTV or by sending a vehicle).

Up to date information is posted on the PRABOA website. Contributors will receive circulars as well.

Agreed to : (please sign)

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